

January 17, 2025

Dear Blue Rock Water Customers,

Following the storage tank cleaning, we wanted to update you regarding the recent chlorine dosing in our water system. As part of our ongoing efforts to maintain the safety and quality of our water supply, we conducted chlorine dosing to ensure the system is thoroughly disinfected and free from potential contaminants.

Yesterday, we conducted a series of water quality tests, and we are pleased to report that everything is on track. The water meets all safety and quality standards, and there is no cause for concern.

We understand that some of you may notice a chlorine smell or taste in your water at this time. Please be assured that this is temporary and will dissipate naturally. Based on our monitoring, we expect that by next week, you should no longer detect any chlorine smell or taste in the water.

You can help expedite this process by using water as usual. The more the water flows through the system, the faster the residual chlorine levels will normalize.

We appreciate your patience and cooperation during this essential maintenance period. If you have any questions or concerns, please do not hesitate to contact our team at <u>service@bluerockmgt.com</u> or (206) 764-3345.

Thank you for your understanding and support in keeping our water system safe and reliable.

Sincerely,

Blue Rock Water Co